



# OPERATIONS SUPERVISOR

**No two days are the same here and as we are heading into our peak Summer season you will play a key part in ensuring our team gets home safely every day.**

*Picture this... You read this job ad, it piques your interest. You think it's too good to be true, surely these people can't (or won't) deliver what they're promising? You apply anyway - curiosity killed the cat after all.*

*We give you a call, you've been shortlisted (woo!). We invite you to come and meet the team IN PERSON - that's right, actual human interaction \*shock, horror\*.*

*You meet us, you love us (who wouldn't), you find out that we are ABSOLUTELY going to deliver on our promises. Likewise, we love you, we think you're great and we want you on our team. You join us and embark on what is going to be \*the\* most exciting, page turning chapter of the story that is your life! [insert cheers and applause!]*

What you need to know about us is that we've been in the traffic management biz for a long time now (15 years to be exact), so we really do know what we're doing. We're local just like you and we know how important it is to provide support and opportunity to others like us!

Our team are the reason we are so successful. We have a tribe of dedicated, hard working and high skilled people who all share the common goal of getting our crews and our customers home safe EVERY. SINGLE. DAY.

We don't sacrifice quality or safety for ANYTHING.

We know we can provide you with an excellent work/life balance (that's right, no more 60+ hour weeks grinding away at your computer), a great working environment and (most importantly) opportunity for GROWTH and development - we don't believe in glass ceilings around here.

Now, down to the nitty gritty. You need to know that this role is not for the faint of heart. That sounds scary, but it's really not that bad - you'll have full and unwavering support from the entire team. On a daily basis you will be responsible for:

- Wrangling our team of traffic controllers (they're an eclectic bunch but don't worry, they don't bite)
- Ensuring all WHS policies and procedures are being followed to maintain an injury free workplace - we want our people to go home in even better condition than they came to work in!
- Receiving & processing incident reports
- Performance management and staff development
- Conducting worksite observations and audits - this helps us make sure we aren't just talking the talk, but that we're walking the walk too.

We've figured out that the person who is going to kick some \*absolute goals\* in this role is going to need the following skills and qualities:

- A WA C Class Manual driver's licence with a safe and relatively blemish free driving history.
- Previous experience working in either the construction, transport, security or hospitality industry
- At least 2 years' experience supervising, being on call and leading 40+ people in the private sector
- An absolute and unwavering focus on safe work habits, culture and practices with a strong history of safety awareness
- Excellent communication skills (both written and verbal) and the ability to listen and interact with a variety of people.
- Crazy-good multi-tasking skills and the ability to think on your feet, prioritise and get stuff done.
- Strong computer skills (our processes are heavily systemised so you will need to be able to do more than "just get by")

Our advice to you is don't ignore this opportunity. Of course, you're probably happy now but don't you deserve to be happier? So go on, don't be scared of change - get in touch with us, chuck your hat in the ring. What's the worst that can happen?

If you've got to this point and you've decided you want to be \*brave\*, please submit your application via our website and ensure you provide the following:

- A cover letter addressing the above criteria
- A copy of your Current CV
- Contact details for minimum two (2) contactable work manager/supervisor referees - we are unable to accept references from your co-workers.

## **Applications close Friday 27 November 2020**

Learn more about us here [www.trafficforce.com.au](http://www.trafficforce.com.au)

- *Only short listed applicants will be contacted. Short listing will commence immediately.*
- *Only applicants with current legal right to work in Australia will be considered*

